

# TAS Registration process Wairoa 2024

Temporary Accommodation Service (TAS) provides support for whānau and households who have been displaced from their homes due to a civil emergency.

TAS is a temporary service to support households while their homes are being repaired, rebuilt or while they await confirmation on the circumstances of their home. Below outlines the process of engaging with TAS service, from registration through to placement.

TAS Process - Registration through to placement	
Register for TAS	<p>Only one member of your household needs to register.</p> <ul style="list-style-type: none"> <li>Register by visiting our webpage <a href="https://www.mbie.govt.nz/wairoa-flooding-2024-temporary-accommodation">Wairoa flooding 2024 » Temporary Accommodation (mbie.govt.nz)</a>.</li> <li>Or via phone at <b>0508 754 162</b> (Mon-Fri: 8:30am-5pm).</li> </ul>
We will get in touch	One of our matching and placement co-ordinator will then contact you within 5 working days to discuss your situation and temporary accommodation needs.
Needs assessment	<p>You will be asked about:</p> <ul style="list-style-type: none"> <li>Your household make up, ages and names,</li> <li>Medical or mobility needs,</li> <li>Pets or livestock, and</li> <li>If you are a homeowner, private tenant, community housing tenant or hold another property right</li> </ul> <p>For your eligibility to be considered, you will need to provide supporting documents including:</p> <ul style="list-style-type: none"> <li>Placard information in your home,</li> <li>Utility bills addressed to you, noting your residential address, and</li> <li>Rental agreements, lease agreement or rates bill (alternatively please talk to us about your circumstances)</li> </ul>
Eligibility	Once TAS has received all the information required for your household to be considered eligible you will be advised of the outcome.
Accommodation options	<p>If you are eligible, a matching and placement co-ordinator will be in touch to discuss your temporary accommodation options and cost with you.</p> <p>Due to the impact of the event and the limited commercial options in Wairoa and surrounds it may take TAS time to source appropriate options.</p>
Cost of TAS accommodation (part payments)	<p>TAS is part of the Ministry of Business, Innovation and Employment (MBIE). There is a cost for all temporary accommodation options.</p> <p>TAS has a process to assist household who face financial hardship to meet their accommodation costs. You can find more information on our website at <a href="https://www.mbie.govt.nz/financial-information-and-support-temporary-accommodation">Financial Information and Support » Temporary Accommodation (mbie.govt.nz)</a>. Your matching and placement coordinator is here to help, please reach out to talk at</p>

	<p>the earliest opportunity if you think you may have difficulty meeting TAS part payment costs.</p> <p><b>For those affected by Wairoa weather events, part payments will start on 23 July 2024.</b></p> <p>Some insurance policies cover rent for temporary accommodation. People who are uninsured, or have insurance policies which don't cover temporary accommodation, may be eligible for financial assistance through MSD.</p>
Agreement terms and signing the agreement	<p>Once your household has accepted an offer of accommodation, TAS will provide you with an agreement to sign which includes details of the part payment and responsibilities:</p> <p><b>All adults in the household must sign and return the agreement to TAS prior to moving in.</b></p>
Moving in	<p>Details of your move, including arrangements to receive your keys, will then be provided by your matching and placement co-ordinator.</p>
Keeping in contact and the next stages	<p>Your matching and placement co-ordinator will be in regular contact to keep up to date with your accommodation needs and your return to permanent accommodation.</p> <p>This can include communications about extensions to your accommodation placement, new agreements and seeking information on the transition out of TAS accommodation.</p> <p>Please advise them if your circumstances or contact details change.</p>
Acting on behalf	<p>TAS takes privacy matters seriously. You can appoint a third party to act on your behalf in relation to TAS matters.</p> <p>If you would like to do this, please complete a written consent form, nominate the person who may communicate on your behalf (it must be a person and not an organisation).</p> <p>Identify the matters which can be discussed (this can include all matters related to TAS), and return it to TAS. Please see <u>attached</u> for a copy of the form.</p>

**TAS written consent form.**

Date:

I \_\_\_\_\_ give my consent for \_\_\_\_\_

from \_\_\_\_\_ (please state organisation if applicable) to speak to

Temporary Accommodation Service on my behalf about matters relating to:

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This consent is valid from \_\_\_\_\_ until \_\_\_\_\_ (leave blank if consent not limited).

\_\_\_\_\_  
Signature of household:

\_\_\_\_\_  
Signature of authorised spokesperson: